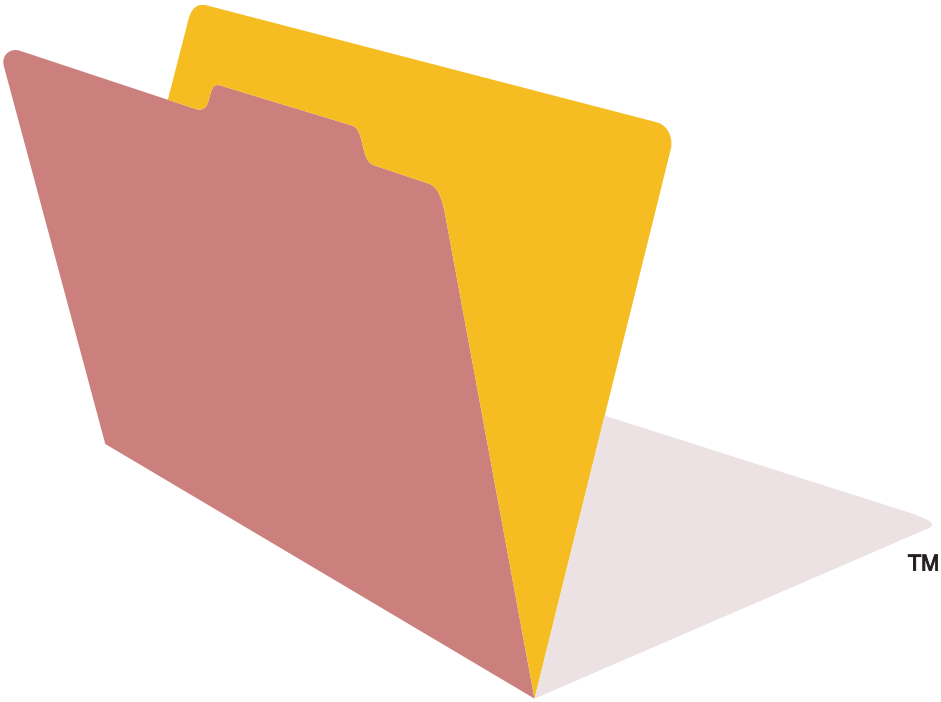
For Windows, Mac, Palm OS, and Pocket PC

FileMaker Mobile 2.1

Companion for Palm OS and Pocket PC

User's Guide



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Chapter 1
Installing FileMaker Mobile

With FileMaker® Mobile and a Palm OS or Pocket PC handheld you can:

- select entire or partial information from FileMaker Pro databases to load onto your handheld
- view, add, modify, and delete records in your databases when you are away from the office
- synchronize changes made to both your desktop databases and handheld databases

If you're new to the Palm OS or Pocket PC, you need to know how to use the HotSync or ActiveSync software to synchronize information on your handheld with information on your computer. If you have not performed a sync operation with your handheld before, see the documentation that came with it.

Registration and customer support

Please take the time to complete and mail the registration card for your product, or register online at www.filemaker.com/register/.

For information about technical support and customer service, see:
www.filemaker.com (North American customers)
www.filemaker.com/intl/ (customers outside of North America)

On the web site, you will find the FileMaker, Inc. Service Directory, which details the service options available to North American customers, as well as links to FileMaker, Inc. international sites, answers to frequently asked questions, and access to extensive software libraries used by technical support staff. If you do not have access to the Web, please refer to the FileMaker support/service sheet included in the software box. North American customers can also call 1-800-965-9090 to learn about the service options available.

New features

FileMaker Mobile 2.1 Companion for Palm OS and Pocket PC presents new features, such as:

- support for Pocket PC handhelds
- compatibility with FileMaker Pro 6
- support for Symbol barcode scanner devices
- support for people with special needs
    - FileMaker Mobile 2.1 documentation is provided in tagged Adobe Portable Document Format (PDF). Tagged PDF files work with assistive technology, such as the JAWS for Windows screen reader. For more information about tagged PDF files, see www.adobe.com.

The following features were added in FileMaker Mobile 2 and are also available in FileMaker Mobile 2.1:

- enhanced data entry options, including popup menus, popup lists, single checkboxes, and phone lookups
- new list view features that support editing data, plus resizing and reordering columns
- enhanced display options for setting the text color and alignment
- compatibility with FileMaker Pro 5.5
- support for up to 50 fields on your handheld
- support for local multi-user databases
- support for the Jog Dial navigator on Sony handhelds

For late-breaking information about FileMaker Mobile, browse the contents of the CD and view the Readme file, or visit www.filemaker.com (North American customers) or www.filemaker.com/intl/ (customers outside of North America).

Note Phone lookups are only supported on Palm OS handhelds.

Installing FileMaker Mobile

You install the FileMaker Mobile plug-in and synchronization module on your computer and then install the FileMaker Mobile application on your handheld.

Important If you are using a previous version of FileMaker Mobile, first remove the previous version according to the instructions in "Removing FileMaker Mobile" on page 1-6.

FileMaker Mobile is designed to work with English, French, German, Italian, Japanese, and Spanish operating systems as follows:

This component	Displays the language used in
FileMaker Mobile plug-in	FileMaker Pro
FileMaker Mobile Synchronization Module	Desktop operating system
FileMaker Mobile application	Palm OS or Pocket PC

System Requirements (Windows)

Hardware requirements:

- Intel compatible computer Pentium 90 or greater (Pentium 166 or greater for Pocket PC)
- 32MB of RAM (64MB for Pocket PC)
- CD-ROM drive
- Hard disk drive
- One available serial or USB port

Software requirements:

- FileMaker Pro 5.5v2 or 6 version installed*
- Windows 98, Windows Me, Windows NT 4.0 (Service Pack 3), Windows 2000, Windows XP
- Palm Desktop 3.0.1 or greater** software with HotSync Manager installed for Palm OS handhelds
- ActiveSync 3.5 or greater** installed for Pocket PC handhelds

System Requirements (Mac OS X)

Hardware requirements:

- Apple G3 computer (excluding G3 upgrade cards)
- 64MB of RAM
- CD-ROM drive
- Hard disk drive
- One available serial or USB port

Software requirements:

- FileMaker Pro 5.5v2 or 6 version installed*
- Mac OS X version 10.1
- Palm Desktop 4.0 or greater** software with HotSync Manager installed

System Requirements (Mac OS)

Hardware requirements:

- Power Macintosh computer
- 32MB of RAM
- CD-ROM drive
- Hard disk drive
- One available serial or USB port

Software requirements:

- FileMaker Pro 5.5v2 or 6 version installed*
- Mac OS version 8.1 through 9.2
- Palm Desktop 2.5 or greater** software with HotSync Manager installed

System Requirements (Palm OS)

Hardware and software requirements:

- Palm OS compatible handheld
- 2MB of storage
- Palm OS 3.1 or greater**
- HotSync cradle or cable

System Requirements (Pocket PC)

Hardware and software requirements:

- Pocket PC 2002 ARM compatible handheld
- 16MB of RAM
- ActiveSync cradle

* FileMaker Mobile 2.1 requires FileMaker Pro 5.5v2 or 6 (available separately). FileMaker Mobile 2.1 will not work with the trial version of FileMaker Pro.

** Version stated is the minimal requirement. The software will also work with later versions certified by FileMaker.

Installing the FileMaker Mobile plug-in and synchronization module

Important If you are using a previous version of FileMaker Mobile, first remove the previous version according to the instructions in "Removing FileMaker Mobile" on page 1-6.

To install the FileMaker Mobile plug-in and synchronization module:

1. Exit other open programs and turn off virus protection utilities.
2. If you are installing from a CD, insert it into your CD or DVD drive.
3. Do one of the following:

For this system	Do this
Windows	Click Install FileMaker Mobile.
Mac OS 8.1 - 9.1	Double-click FileMaker Mobile.
Mac OS X	Double-click FileMaker Mobile X.

4. Follow the instructions that appear on your screen.

- When the license agreement displays, review the terms. If you accept the terms, click Accept, then click Next.
- When prompted for an installation code, type the code that comes with the product, then click Next.
- **Mac OS and Mac OS X** If you have more than one copy of FileMaker Pro or HotSync Manager on your computer, the installer will prompt you to select the copy you want to use with FileMaker Mobile.

5. When the installation is complete, click Finish or Quit.

Installing the FileMaker Mobile application on a Palm handheld

Important If you are using a previous version of FileMaker Mobile, first remove the previous version according to the instructions in "Removing FileMaker Mobile" on page 1-6.

To install the FileMaker Mobile application on your Palm handheld:

1. In Windows or the Mac OS, launch the Palm Desktop application.
2. Click the Install tool (Windows) or choose Hot Sync menu > Install Handheld Files (Mac OS).
3. Click Add (Windows) or Add To List (Mac OS).
4. Navigate to the folder where the FileMaker Mobile application for the handheld was installed.
5. Select FileMaker Mobile.prc, then click Open.
6. If you are using the French, German, Italian, Japanese or Spanish version of the Palm OS, click Add (Windows) or Add To List (Mac OS).

Select the corresponding language file, then click Open.

For	Select
French	FileMaker Lang French.prc
German	FileMaker Lang German.prc
Italian	FileMaker Lang Italian.prc
Japanese	FileMaker Lang Japanese.prc
Spanish	FileMaker Lang Spanish.prc

7. Click Done, then click OK.
8. Perform a HotSync operation to install the application on your handheld.

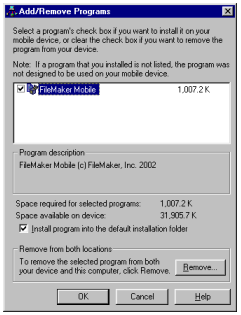
Chapter 2 tells you how to transfer your databases to your handheld.

Installing the FileMaker Mobile application on a Pocket PC handheld

To install the FileMaker Mobile application on your Pocket PC handheld:

1. Insert your Pocket PC handheld in the cradle.
2. In Windows launch ActiveSync.
3. Choose Tools menu > Add/Remove Programs....

4. Click the FileMaker Mobile application.



5. Click OK.

6. When prompted on the handheld, remove and replace your handheld in the cradle. This enables ActiveSync to identify the files to download.

7. Click OK in Windows to close the dialog box.

8. In ActiveSync, choose Tools menu > Options....

9. Check the FileMaker Mobile application, then click OK to enable ActiveSync to transfer files to the handheld.

Chapter 4 tells you how to transfer your databases to your handheld.

Removing FileMaker Mobile

Removing the FileMaker Mobile from your Palm handheld

Important This procedure deletes FileMaker Mobile databases from your handheld. Before continuing, be sure to perform a HotSync operation to back up your FileMaker Mobile databases.

1. In the handheld's Applications Launcher, choose App menu > Delete.

2. Tap FileMaker, then tap Delete.

3. Tap Yes, then tap Done.

Removing FileMaker Mobile components from your Pocket PC handheld

Important Be sure to perform an ActiveSync operation to back up your FileMaker Mobile databases prior to removing the FileMaker Mobile software.

Removing FileMaker Mobile directly from the Pocket PC

To remove the FileMaker Mobile application from your Pocket PC handheld directly from the handheld:

1. On the handheld, choose Start menu > Settings.

2. Click the Systems tab.

3. Click the Remove Programs.

4. Click the FileMaker Mobile application and click Remove.

5. When prompted, restart your handheld, then repeat steps 1 through 4 to remove additional files that could not be deleted when the FileMaker Mobile system files were still in memory.

Removing FileMaker Mobile from the Pocket PC using ActiveSync on your Windows desktop

To remove the FileMaker Mobile application from your Pocket PC handheld using ActiveSync on your Windows desktop:

1. On the Windows desktop, launch ActiveSync.

2. Choose Tools menu > Add/Remove Programs....

3. Uncheck the FileMaker Mobile application and click OK.

4. When prompted on the handheld, restart your handheld, then repeat steps 1 through 3 to remove additional files that could not be deleted when the FileMaker Mobile system files were still in memory.

Note This procedure removes the FileMaker Mobile application from your Pocket PC handheld, but not from the desktop PC. You can reinstall the FileMaker Mobile application to your handheld from your PC at a later date.

Removing FileMaker Mobile from your desktop computer

Removing FileMaker Mobile from your computer (Windows)

1. Close the FileMaker Pro application if it is open.

2. Click the Start button > Settings > Control Panel.

3. Double-click Add/Remove Programs.

4. Select FileMaker Mobile from the list of applications.

5. Click Remove or Add/Remove.

6. Click Yes to confirm that you want to remove FileMaker Mobile.

7. Click Close or OK.

Removing FileMaker Mobile 1.0 from your computer (Mac OS)

Remove the following items from your computer:

Remove this item	From this folder
FileMaker Conduit	Palm:Conduits
FileMaker Mobile.prc	Palm:Add-on
Mobile folder	FileMaker Pro 5.x
Mobile Companion Palm OS	FileMaker Pro 5.x Folder:FileMaker Extensions

Removing FileMaker Mobile 2.0 from your computer (Mac OS)

1. Close the FileMaker Pro application if it is open.
2. Double-click FileMaker Mobile installer.
3. Select Uninstall.
4. Click Uninstall.
5. Click OK.

Chapter 2
Setting up FileMaker Mobile

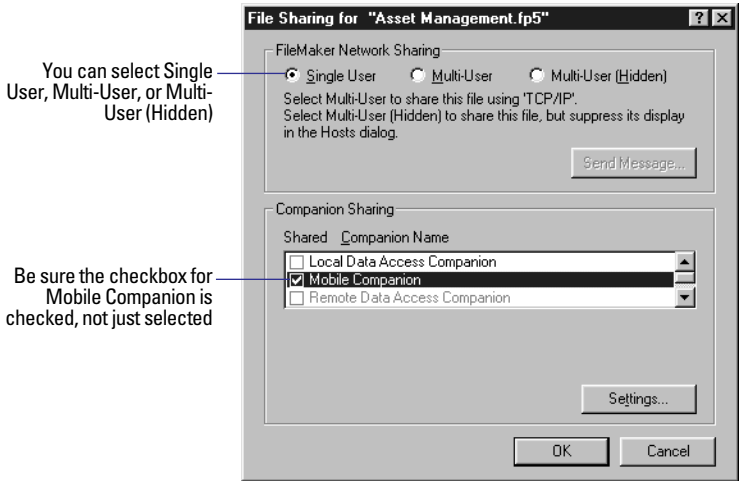
This chapter tells you how to set up FileMaker Pro databases to work with FileMaker Mobile and how to check which databases are ready to be loaded onto the handheld.

Setting up FileMaker Pro databases to work with FileMaker Mobile

Note To set up databases, your access privileges must include Design Layouts.

To set up a FileMaker Pro database to work with FileMaker Mobile:

1. Open the FileMaker Pro database you want to load onto the handheld.
2. Choose File menu > Sharing.
3. In the File Sharing dialog box, select Mobile Companion.

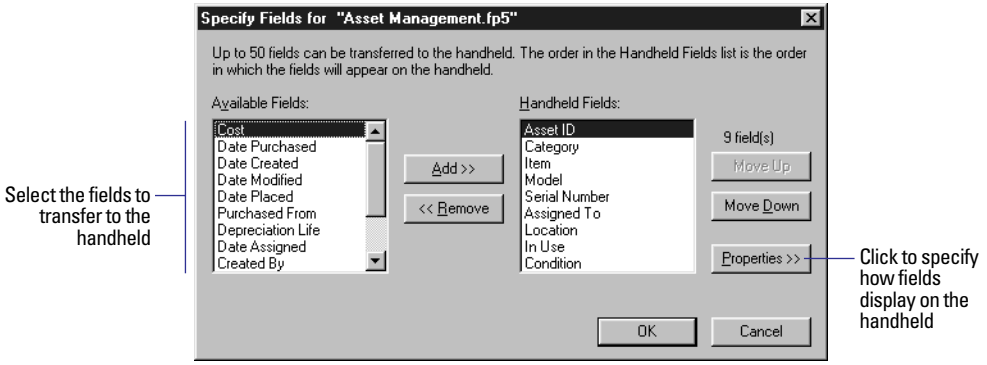


4. Click Settings.

5. Click Specify Fields.

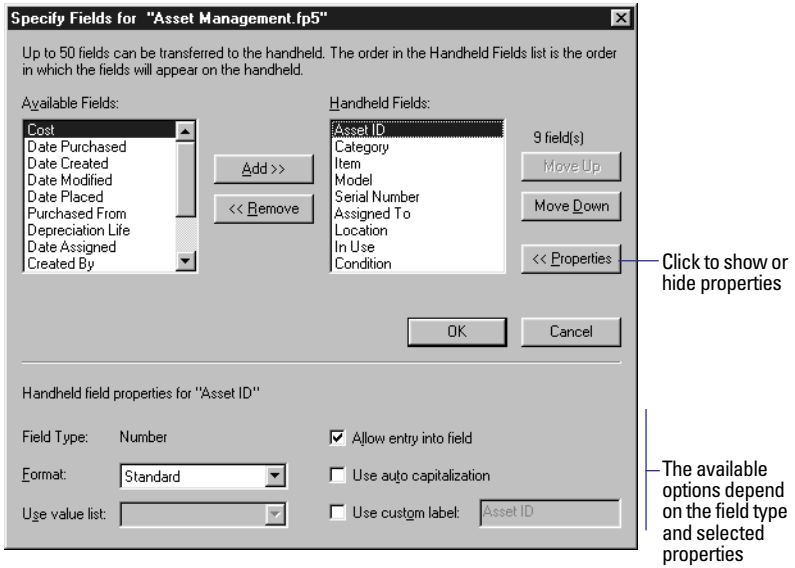
6. In the Specify Fields dialog box, in the Available Fields list, select the field you want to transfer to the handheld and click Add. Repeat this step for each field you want to transfer.

You can transfer up to 50 fields and their data. Only Text, Number, Date, and Time field types can be transferred and only these will appear in the Available Fields list.

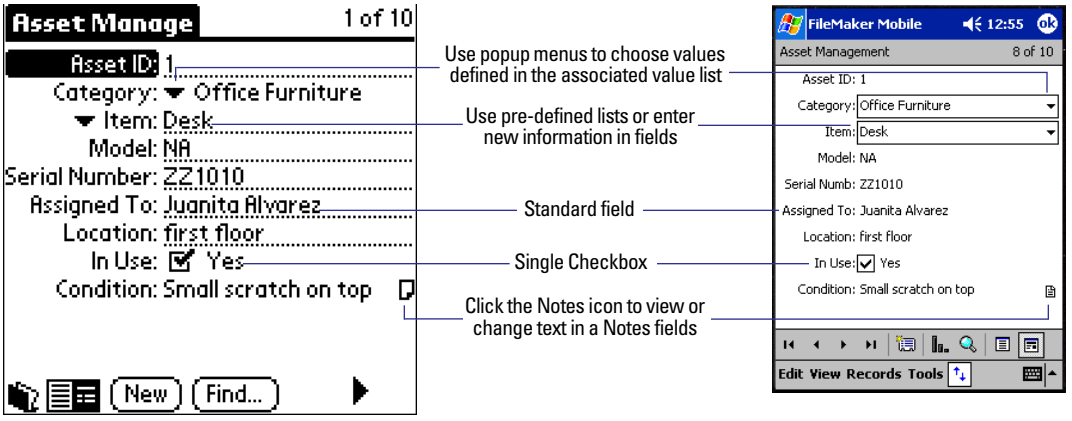


To change the order that fields will appear on the handheld, select a field in the Handheld Fields list and click Move Up or Move Down. Arrange the fields now in the order you want them to appear on your handheld.

7. (Optional) To specify how fields display on the handheld, click Properties.

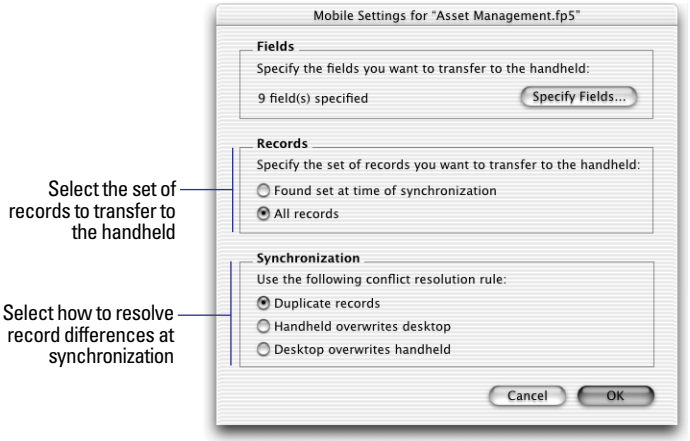


To	Click a field in the Handheld Fields list, then
Select a data entry format	Choose one of the following from the Format list. See the examples following this table. ■ For text or number fields, choose Standard, Popup Menu, Popup List, Single Checkbox, or Notes. ■ For date fields, choose Date Picker, Popup Menu, or Popup List. ■ For time fields, choose Time Picker, Popup Menu, or Popup List.
Use a list of values for data entry	For Use value list, choose a value list defined in the database. Value lists from related databases aren't supported. For a Single Checkbox, only the first value in the value list displays on the handheld. **Tip** Choose a value list that contains a single value.
Allow changes to field data	Select Allow entry into field.
Capitalize the first letter when entering data in an empty field	Select Use auto capitalization.
Display a custom label instead of the field name	Select Use custom label. Type the label text.



8. When you're done specifying fields, click OK.

9. In the Mobile Settings dialog box, select the set of records you want to transfer to the handheld and how you want to resolve record differences at synchronization.



If you want to load only a subset of records onto your handheld, select Found set at time of synchronization. Then find the records you want to include before performing a HotSync or ActiveSync operation.

The synchronization process has two steps: First, changes in the handheld records update the desktop database. Then FileMaker Mobile loads the current found set from the desktop database onto the handheld.

When you modify the same records in both the handheld database and the desktop database, FileMaker Mobile uses one of the following options to resolve differences at synchronization.

Choose this option	To do this
Duplicate record	Create and place handheld records in the desktop database. See chapter 3 of the *FileMaker Pro User's Guide* for information about finding duplicate records.
Handheld overwrites desktop	The handheld record replaces the desktop record.
Desktop overwrites handheld	The desktop record replaces the handheld record.

10. Click OK, then OK again.

Repeat the steps in this section for each database you want to share with the handheld.

Checking which databases are ready to load onto the handheld

To check which databases are ready to load onto the handheld:

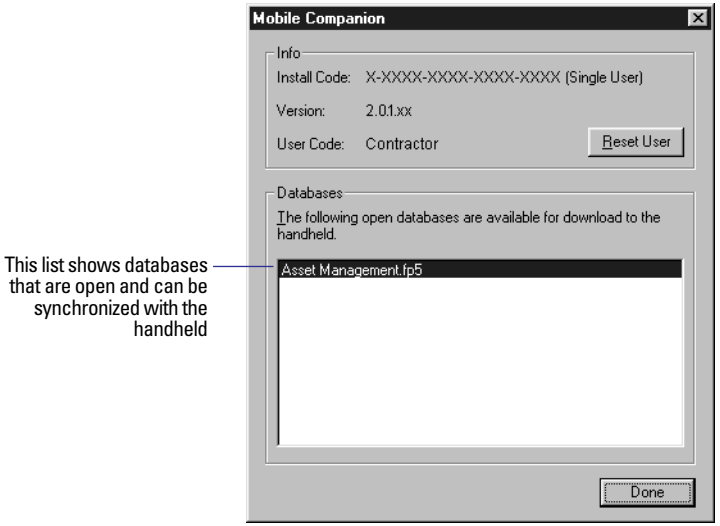
1. In FileMaker Pro, choose Edit menu > Preferences > Application.

Mac OS X Choose FileMaker Pro menu > Preferences > Application.

2. In the Application Preferences dialog box, click the Plug-Ins tab.

3. Select Mobile Companion.

4. Click Configure.



5. Click Done, then click OK.

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Chapter 3
Using FileMaker Mobile for Palm OS

This chapter explains how to work with data in databases on your Palm OS handheld.

Loading a FileMaker Pro database onto your handheld

To load one or more databases onto your handheld:

1. In FileMaker Pro, open the database(s) that you have already set up to work with FileMaker Mobile.

Make sure each database's current found set contains the records you want to transfer to the handheld (see chapter 2, "Setting up FileMaker Mobile," for more information).

2. Perform a HotSync operation.

Warning Do not interact with FileMaker Pro during the HotSync operation.

Opening a database on the handheld

To open a database on the handheld:

1. In the handheld's Applications Launcher, tap the FileMaker Mobile icon.

If you do not see the FileMaker Mobile icon, change the applications category to All.

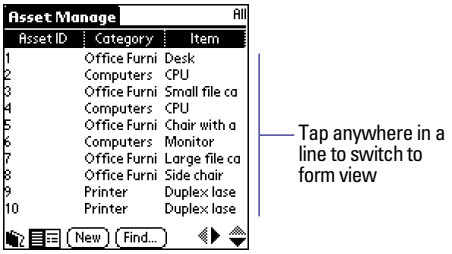
2. Tap a database in the list.

Databases are listed in the order they were loaded onto the handheld.

Database list

Viewing records

You can look at records one by one or in a list.



List View **Form View**

To	Tap
View the list of databases	
View records in a list	
View one record at a time	
In list view, scroll column to column	
In list view, scroll list up and down	
In form view, scroll record to record	
In form view, scroll field to field	

You can navigate by pressing the scroll buttons on the front panel of your handheld. You can also use the Jog Dial navigator on Sony handhelds to scroll through databases and records.

To go directly to a record, choose Record menu > Go to Record, then enter the record number and tap OK.

You can change the way fields display.

To	In this view	Do this with the stylus
Resize a field	List	Tap and hold the line between the field labels.
Change the field order	List	Tap and hold a field label, then drag it to a new location.
Allow or prevent resizing or reordering columns, or sorting by column label	List	Choose Options menu > List View Options, then select the desired options. Tap OK.
Change the text width, alignment, or color in a field	List	Tap the field, choose Options menu > Field Options, then select the desired options. Tap OK. Color options are only available on handhelds that support text colors.
Change the alignment of field labels	Form	Choose Options menu > Form View Options, then choose from the Field Labels pick list. Tap OK.

To	In this view	Do this with the stylus
Allow changes to records	List	Choose Options menu > List View Options, then select Edit in list view. Tap OK.
Prevent changes to records (read-only display)	Form	Choose Options menu > Form View Options, then clear Edit in form view. Tap OK.

Adding records

To add a record, tap New. Tap a field to select it and start entering information. Use the stylus to write Graffiti characters in the writing area or use the onscreen keyboard. The new record is added after the last record.

In form view, you can insert a phone number from your Palm OS Address list into a field formatted as Standard, Popup List, or Notes. Display the record, tap the field that contains the name you want to look up, then choose Options menu > Phone Lookup.

Finding records

To find records:

1. Tap Find.
2. For Field, select the field you want to search in.
3. Enter the word or first few characters of the item you want to find and tap OK.

Sorting records

To sort records:

1. Choose Record menu > Sort Records.
2. For Field, select the field you want to sort by.
3. Select Ascending Order or Descending Order and tap OK.

You can also sort records in list view by tapping a column heading. The underlined column heading indicates that the records are currently sorted by that field. To enable or disable this feature, see “Viewing records” on page 3-1.

Deleting a record

To delete a record from a database on the handheld:

1. Select the record.
2. Choose Record menu > Delete Record.

To also delete the corresponding record in the desktop database the next time you do a HotSync, select Delete original on PC.

3. Tap OK to confirm the action.

Deleting all records in a found set

To delete all of the records in the current found set:

1. Choose Record menu > Delete All Records.

To also delete all of the corresponding records in the desktop database the next time you do a HotSync, select Delete originals on PC.

2. Tap OK to confirm the action.

Deleting a database from your handheld

To delete a database from your handheld:

1. Tap to display the list of databases.
2. Choose Database menu > Delete Database.
3. Select a database and tap Delete, then tap Yes to confirm the action.
4. Tap Done.

Setting preferences

1. Choose Options menu > Preferences.
2. Set the following options.

To	Select
Allow the active FileMaker Mobile database to be searched when you use the Palm OS Global Find command	Include in Global Find
Create a backup of the FileMaker Mobile .pdb file during a HotSync operation. The file is located in the backup directory of the Palm user directory, for example: C:\Palm*username*\Backup. **Tip** A .pdb file is a Palm database file. Select this option if you perform a HotSync operation on a computer that doesn't have the FileMaker Mobile conduit installed. You can also select this option if you use a backup utility to back up to an external card.	Backup at HotSync

3. Tap OK.

Synchronizing information between your handheld and computer

To synchronize information between your handheld and computer:

1. Launch FileMaker Pro on the desktop.

2. Open the databases you want to synchronize with.

Be sure all the databases are shared with Mobile Companion (see “Setting up FileMaker Pro databases to work with FileMaker Mobile” on page 2-1).

Make sure each database’s current found set contains the records you want to transfer.

3. Perform a HotSync operation.

Warning Do not interact with FileMaker Pro during the HotSync operation.

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Chapter 4
Using FileMaker Mobile for Pocket PC

This chapter explains how to work with data in databases on your Pocket PC handheld.

Loading a FileMaker Pro database onto your handheld

To load one or more databases onto your handheld:

1. In FileMaker Pro, open the database(s) that you have already set up to work with FileMaker Mobile.

Make sure each database's current found set contains the records you want to transfer to the handheld (see chapter 2, "Setting up FileMaker Mobile," for more information).

2. Perform an ActiveSync operation.

Warning Do not interact with FileMaker Pro during the ActiveSync operation.

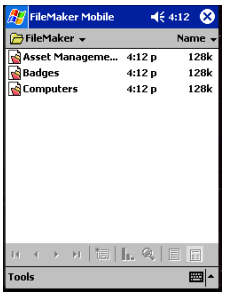
Note All databases downloaded to your Pocket PC are downloaded to the \My Documents\FileMaker directory.

Opening a database on the handheld

To open a database on the handheld:

1. In the handheld's Programs folder, tap the FileMaker Mobile icon.

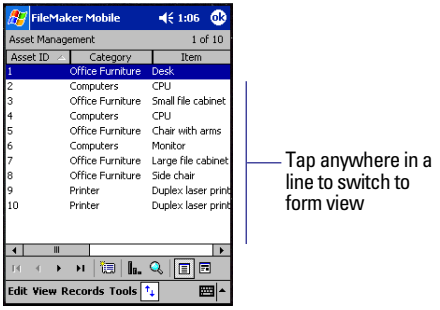
2. Tap a database in the list.



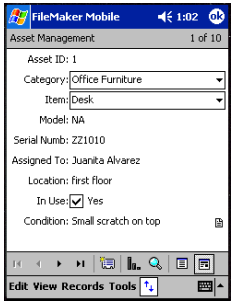
Database list

Viewing records

You can look at records one by one or in a list.



List view



Form view

To	Tap
View the list of databases	
View records in a list	
View one record at a time	
View first record	
View previous record	
View next record	
View last record	
Create new record	
Sort records	
Find records	
Show/hide toolbar	

To go directly to a record, choose Records menu > Go to Record, then enter the record number and tap OK.

You can change the way fields display.

To	In this view	Do this with the stylus
Resize a field	List	Tap and hold the line between the field labels.
Change the field order	List	Tap and hold a field label, then drag it to a new location.
Enable or prevent resizing or reordering columns, or sorting by column label	List	Choose Tools menu > Options menu > List View Options, then select the desired options. Tap OK.

To	In this view	Do this with the stylus
Change the column width, alignment, or color in a field	List	Tap the field, choose Tools menu > Options menu > Field, then select the options. Tap OK.
Use large fonts	List	Tap the field, choose Tools menu > Options menu > List View, then select the option. Tap OK.
Allow/prevent changes to records	List	Choose Tools menu > Options menu > List View Options, then select/clear Edit in list view. Tap OK.
Allow/prevent changes to records	Form	Choose Options menu > Form View Options, then select/clear Edit in form view. Tap OK.
Change the alignment of field labels	Form	Choose Tools menu > Options menu > Form View Options, then choose from the Field Labels pick list. Tap OK.
Use large fonts	Form	Choose Tools menu > Options menu > Form View Options, then select Use large fonts. Tap OK.

Adding records

To add a new record, choose Records menu > New Record. Tap a field to select it and start entering information. Use the stylus to write characters in the writing area or use the onscreen keyboard. The new record is added after the last record.

To copy an existing record, choose Records menu > Duplicate Record. Tap a field to select it and change the existing information. Use the stylus to write characters in the writing area or use the onscreen keyboard. The new record is added after the last record.

Finding records

To find records:

1. Choose Records menu > Find Records....
2. For Field, select the field you want to search in.
3. Enter the word or first few characters of the item you want to find and tap Find.

Sorting records

To sort records:

1. Choose Record menu > Sort Records....
2. For Field, select the field you want to sort by.
3. Select Ascending or Descending and tap Sort.

You can also sort records in list view by tapping a column heading. An arrow next to a column heading indicates that the records are currently sorted by that field. To enable or disable this feature, see “Viewing records” on page 4-2.

Deleting a record

To delete a record from a database on the handheld:

1. Select the record.
2. Choose Records menu > Delete Record....

To also delete the corresponding record in the desktop database the next time you do an ActiveSync, select Delete original(s) on Desktop.

3. Tap Delete to confirm the action.

Deleting all records in a found set

To delete all of the records in the current found set:

1. Choose Records menu > Delete All Records....

To also delete all of the corresponding records in the desktop database the next time you do a HotSync, select Delete original(s) on Desktop.

2. Tap Delete to confirm the action.

Deleting a database from your handheld

To delete a database from your handheld:

1. Tap to display the list of databases.
2. Tap-and-hold on the database to delete.
3. Tap Delete.
4. Tap Yes to confirm.

Synchronizing information between your handheld and computer

To synchronize information between your handheld and computer:

1. Launch FileMaker Pro on the desktop.
2. Open the databases you want to synchronize.

Be sure all the databases are shared with Mobile Companion (see "Setting up FileMaker Pro databases to work with FileMaker Mobile" on page 2-1).

Make sure each database's current found set contains the records you want to transfer.

3. Perform an ActiveSync operation.

Warning Do not interact with FileMaker Pro during the ActiveSync operation.

Note Only databases stored in the \My Documents\FileMaker directory on your Pocket PC handheld will be synchronized.

Chapter 5
Tips for using FileMaker Mobile

Product information

For up-to-date product information, see:

- www.filemaker.com (North American customers)
- www.filemaker.com/intl/ (customers outside of North America)

Field contents

If a database on your handheld doesn't appear to contain any fields, be sure you specify fields on your desktop before loading the database to your handheld. See "Setting up FileMaker Pro databases to work with FileMaker Mobile" on page 2-1.

A field's display is limited to the size of a Palm OS handheld's screen. To view a field's entire contents, tap the last line in the field and drag the stylus downwards. The text that was hidden (up to the limit of approximately 2000 characters) scrolls into view. You can also resize a field in list view. (See "Viewing records" on page 3-1.)

If you can't enter or change data on your handheld, the field or records may be set to display as read-only:

- Be sure Allow entry into field is selected in the Specify Fields dialog box before you load the database to your handheld. See "Setting up FileMaker Pro databases to work with FileMaker Mobile" on page 2-1.
- Be sure Edit in list view and Edit in form view are selected on your handheld. See "Viewing records" on page 3-1.

Field definitions

If you change a Text field to a Number, Date, or Time field on your desktop, any data after the first 255 characters will be deleted. If you then also make changes to the data in the corresponding field on the handheld, FileMaker Mobile writes the modified records to a comma-separated values file, which is stored in the FileMaker Mobile folder inside the handheld user directory. For example:

Platform	File
Windows	C:\Palm*PalmUserName*\FileMaker Mobile\Asset Management.csv C:<Application Data Folder>FileMaker\Mobile\2.1\<device_name>\Asset Management.csv
Mac OS	Palm:Users:*PalmUserName*:FileMaker Mobile:Asset Management.csv

Note Please see the documentation that comes with Palm OS for the location of Palm directories and folders.

Next, use the Import Records command in FileMaker Pro to import the data into your desktop database. After you have imported the records, delete the comma-separated values file. See chapter 12, "Importing and exporting data," in the *FileMaker Pro User's Guide* for more information.

FileMaker Mobile limits

Item	Maximum size
Field size	Up to 2KB of information (approximately 2000 characters). Number, date, and time fields can contain up to 255 characters. If a record contains one or more fields with more than 2KB of information, the record is not loaded onto the handheld.
Number of fields per handheld database	50
Number of records per handheld database	5000
Number of FileMaker Pro databases per handheld	50

Note Size limits depend on the number of fields and amount of memory available on the handheld.

Using a different handheld

You can reset FileMaker Mobile to work with a different handheld:

1. Backup your databases by performing a HotSync or ActiveSync operation with your old handheld.

2. In FileMaker Pro, choose Edit menu > Preferences > Application.

Mac OS X Choose FileMaker Pro menu > Preferences > Application.

3. Click the Plug-Ins tab.

4. Be sure Mobile Companion is selected and click Configure.

5. In the Mobile Companion dialog box, click Reset User.

6. Install the FileMaker Mobile application on the new handheld.

7. Set up the databases for transfer to the handheld.

See chapter 2, "Setting up FileMaker Mobile" for more information.

8. Perform a HotSync or ActiveSync operation to transfer the databases to the new handheld.

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